

22nd August 2024

WARRANTY – ELECTRIC UNITS

Electrically operated chain and steel wire rope hoists carry a 12-month warranty from date of purchase against faulty workmanship.

- Warranties excludes fault or failure due to;
 - Fair wear & tear
 - Consumable spare parts (electrical components, chain bucket, etc.)
 - Unauthorized alterations or repairs
 - Product abuse, improper installation or product application that is not in accordance with manufacturer's recommendations such as overloading and side or shock loading
 - Neglect of proper maintenance or inspection & load testing
 - Inadequate storage and / or exposure to harmful environmental conditions, materials and chemicals
 - Natural disaster

- A valid proof of purchase shall accompany the warranty claim.

- Warranty claim products will be subject to full examination and assessment to ascertain reason for failure prior to any warranty claim being processed.



G. KNOETZE

Gideon Knoetze
Managing Director